



The Queen Victoria Market has a safety management system developed in line with International Standard 45001. This system covers matters including, but not limited to:

1. Context of QVM and its SMS
2. Leadership and participation in safety
3. Planning
4. Support
5. Operation
6. Performance Evaluation
7. Improvement

As these materials are commercial in confidence they cannot be released to the public domain. If there are any specific questions regarding safety at the Market, you are welcome to speak with the Market's Safety and Wellbeing Manager.

For the safety of our visitors in the event of emergency, the following is in place:

- Emergency Management Plan
- Emergency Evacuation Plans fixed within our internal market areas.
- First Aid and Emergency Management trained 24/7 Security Officers
- First Aid trained Market Operations staff
- Emergency management trained Wardens
- CCTV operating throughout the Market
- The evacuation area for the market is on the corner of Therry Street and Queen Street. Chief wardens and wardens on shift will direct you, should an evacuation occur.